CARSOME Capital Refer & Earn Programme — FAQ (Customer Version)

1. What is the CARSOME Capital Refer & Earn Programme?

The CARSOME Capital Refer & Earn Programme is a win-win initiative — when a CARSOME employee shares their referral code with you, you enjoy an exclusive 10% discount on your motor insurance renewal, while they earn a referral fee as a thank-you for the recommendation. It's our way of making insurance renewal more rewarding for everyone.

2. How do I use a referral code?

Simply visit https://carsomereferral.policystreet.com/ and enter the referral code shared with you at the checkout page. Your discount will be applied automatically — no additional steps required.

3. What discount do I get as a referred customer?

You will receive a **10% discount on your gross premium** when you renew your car insurance using a valid referral code.

4. Who can use a referral code?

The referral code is intended for customers renewing their car insurance through https://carsomereferral.policystreet.com/. Each referral code is unique to the employee who shared it with you and is for your personal use only.

5. Can I use the same referral code more than once?

Yes — there is no limit on how many times a referral code can be used. Each time you renew a policy using a valid referral code, the 10% discount will be applied automatically at checkout.

6. What types of motor insurance are covered?

The referral code is valid for car insurance renewals only, through https://carsomereferral.policystreet.com/

7. Is the 10% discount applied automatically?

Yes — once you enter a valid referral code at checkout, the 10% discount on your gross premium is applied automatically. You do not need to request it separately.

8. What if my referral code is not working?

Please check that you have entered the code correctly. If the issue persists, please contact us at capital.productmarketing@carsome.com for assistance.

9. Does using a referral code affect my insurance coverage in any way?

No. Your insurance coverage, policy terms, and insurer remain exactly the same. The referral code only applies a discount to your gross premium at the point of purchase — it does not alter your coverage in any way.

10. Who is CARSOME Capital and who underwrites the insurance policy?

CARSOME Capital Sdn Bhd is a licensed financial services company and the organiser of this programme. Your motor insurance policy is underwritten by our panel of licensed insurers. For details on the insurer for your specific policy, please refer to your policy documents or contact us at capital.insurance@carsome.my

11. How do I get help or find out more?

For any enquiries related to your policy, the referral programme, or your discount, please contact us at capital.productmarketing@carsome.com .

Full Terms & Conditions apply. CARSOME Capital Sdn Bhd reserves the right to amend or terminate the programme at any time.