

Raya Campaign 2025 (“Promotion”) Terms and Conditions

This Promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only.

Promotion Information Details:

Organizer	Carsome Certified Sdn Bhd (202101006178)
Promotion Description	This Promotion shall only be applicable to the selected CARSOME Certified Vehicles, excluding Electrical Vehicles, sold by the Organizer (“CARSOME Vehicle”) at CARSOME branches nationwide.
Promotion Period	17 February 2025 until 30 March 2025 (all dates inclusive)
Eligible Customers	To be eligible, customers must place a booking for the Carsome Vehicle within the above stipulated Promotion Period at any CARSOME branch.
Promotion Qualifications	<p>For any selected CARSOME Certified Vehicle purchased by the Eligible Customers, they shall be entitled to only choose one (1) of the Option below (“Promotional Benefits”):</p> <p><u>All CARSOME Experience Centers except Kuching & Kota Kinabalu</u></p> <p>Option A: Up to 5-Year Warranty for all Certified Cars (Additional 3 years CARSOME Gold warranty on top of existing principal warranty, capped at total 5 years - additional 3 years warranty will replace the existing 1 year warranty).</p> <p>or</p> <p>Option B: Regular 1-Year Gold Warranty + Direct rebate voucher (RM500 for RM49,999 and below cars; RM800 for RM50,000 and above cars)</p> <ul style="list-style-type: none">• Ipoh, Sitiawan, Kota Bharu will only able to choose Option B (Warranty Smart Gold) <p><u>CARSOME Experience Centers – Kuching & Kota Kinabalu</u></p> <ol style="list-style-type: none">1. RM1,000 car purchase discount for all cars.
How will it be provided?	Promotional Benefits shall be given to the Eligible Customers during the booking and purchase of their CARSOME Vehicle at the Experience Centre.

Special Promotion Terms	<ol style="list-style-type: none"> 1. For avoidance of doubt, all discount vouchers under this Promotion are valid for the days upon issuance and only applicable for CARSOME Vehicles booked during the Promotion Period. 2. For the Up to 5 Years Warranty for All Certified Cars, the additional warranty will only be activated after the initial principal warranty has ended. 3. The entitlement to the additional CARSOME Warranty after the initial principal warranty has ended will be dependent on the service record maintained during the validity of the principal warranty. 4. Each warranty repair claim for the Promotion Benefits shall be capped at a maximum of RM5,000.00 with annual repair warranty capped at maximum of RM15,000 (“Claim Limit”). 5. Any repair cost beyond the Claim Limits shall be the sole responsibility of the Eligible Customers of the Promotion Benefits. 6. The Promotional Benefits covers only major engine, transmission and air-conditioner components excluding all routine maintenance items such as wear and tear parts (i.e. brake pads, tires, wiper blade etc). Damages caused by accidents, misuse or modifications of Vehicles and natural causes are expressly excluded under this Promotional Benefit. 7. The Promotion Benefits covered only for replacement of parts of reconditioned parts, and any request for replacement of original parts shall be borne and topped up by the Eligible Customers of the Promotion Benefits. 8. In addition, the coverage, operation and all applicable entitlement of warranty of the Promotion Benefits, unless otherwise stated in this terms and condition, shall be subject to terms and conditions herein incorporated by reference of Warranty Booklet Eligible customer received upon receiving the vehicles. 9. The Eligibility of the Carsome Warranty is subject to the age of the Vehicle which must not be more than ten (10) years from the year of manufacture and the odometer mileage must not exceed 180,000 kilometers at the time of activation of the Carsome Warranty. 10. This Promotion shall not be applicable with other ongoing promotions that offer discounts or rebate on the purchase price of any Carsome Vehicle unless otherwise stated. 11. In the event that the Promotional Benefits become unavailable for any reason, then the Organizer reserves the right to substitute the Promotional Items with other promotional items of similar value. The Organizer makes no representation in relation to the availability of the Promotional Benefits. 12. The Promotional Benefits may not be redeemed or exchanged for cash. The Promotional Benefits awarded will not be
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	<p>replaced if lost or stolen. Promotional Benefits are not redeemable for cash or transferable. No substitution will be allowed except, at the Organizer's sole discretion, a prize of equal or greater monetary value may be substituted.</p> <p>13. The Promotional Benefits may not be refundable and/or transferable to another vehicle in the event of Money Back Guarantee or switch of vehicle after installation of ancillary.</p> <p>14. CARSOME Vehicle means the selected lists of referred Vehicle models to be listed at the sole discretion of the Organiser during the Promotion Period.</p> <p>15. The sale and purchase of any CARSOME Vehicle shall be further subjected to additional terms and conditions and transactional documents that shall be determined by the Organizer.</p>
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Promotion Terms and Conditions:

This Promotion is as specified in the Promotion Information Details above and is strictly made available to the Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("Terms and Conditions"):

1. The Organizer reserves the right to amend or extend the Promotion at any time as they deem fit. The Organizer may engage their Affiliates in order to assist the Organizer with the execution of the Organizer's roles and responsibilities pursuant to this Promotion. For purposes of this Promotion, the term "Affiliate" shall mean any entity, individual, firm, or corporation, directly or indirectly, through one or more intermediaries, controlling, controlled by, or under common control with the Organizer.
2. The Promotion is only applicable during the Promotion Period. Any customer who does not meet the Promotion Qualifications and is not an Eligible Customer is not entitled to the Promotion.
3. In the event this Promotion involves vendors, merchants, and/or third-party providers ("Merchant") the relevant participating Merchant reserves the right to revise its terms and conditions without prior notice. Eligible Customers' participation in the Promotion shall be further subjected to the participating Merchant's terms and conditions.
4. By participating in this Promotion, all Eligible Customers will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizer (as may be applicable) including the decisions of the Organizer in all matters related thereto.
5. All personal information provided by the Eligible Customers is subject to the Organizer's Privacy Policy (details of which are available at https://www.carsome.my/privacy_policy). Amongst others, the Eligible Customers agree to provide consent for the Organizer to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to their participation in the Promotion and agree to grant the Organizer the absolute and unrestricted right to modify, use and publish any still or moving images of the Eligible Customers for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
6. The Organizer shall have the full discretion to determine (a) the eligibility of the Eligible

Customers in relation to taking part in the Promotion; and (b) for any terms not specifically mentioned herein. The Organizer reserves the right to change or amend the Promotion mechanics, incentives, rewards, and the Terms & Conditions any time without any prior notice to the Eligible Customers.

7. The Organizer reserves the absolute right to cancel, terminate or suspend the Promotion with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the Eligible Customers to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension. The Organizer's decisions in relation to the promotion are final and binding, and no appeal or correspondence will be entertained.
8. The Eligible Customers acknowledges and agrees that in relation to this Promotion, neither the Organizer nor their Affiliates, agents, members, partners, employees, successors, or assigns shall be liable for claims, demands, compensation, costs, or expenses arising out of any damage or loss which may be sustained by the Eligible Customers, whether or not caused in whole or in part by the active or passive actions of the Organizer or their affiliates, agents, employees, partners, members, successors, or assigns. The Eligible Customers acknowledges and agrees to hold harmless, indemnify and defend the Organizer against any and all claims, liabilities, damages, liens and expenses (including, without limitation, reasonable attorney's fees) arising directly or indirectly from any such occurrences in relation to this Promotion.
9. The Organizer reserves the right to refuse entry by any participant to the Promotion or to remove any participant from the Promotion given if the participant or Eligible Customers have breached any of the Terms and Conditions or provision of false or incorrect information required by the Organizer, or any reasonable circumstances deemed fit to cause harm or loss to the Organizer, without any liability for any reason and at its sole discretion.
10. The Terms & Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Promotion.
11. The Terms & Conditions herein shall be governed by the laws of Malaysia.