Raya Sempurna dengan CARSOME - March - April 2024 ("Promotion")

Terms and Conditions

This Promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only.

Promotion Information Details:

Organizer	CARSOME Certified Sdn Bhd (202101006178)
Promotion Description	This Promotion shall only be applicable to CARSOME Certified Vehicles and CARSOME Value Vehicles listed and sold by the Organizer ("CARSOME Vehicle") at CARSOME branches nationwide.
Promotion Period	1 March 2024 until 30 April 2024 (all dates inclusive)
Eligible Customers	 In order to be eligible, the Eligible Customers shall fulfil the following requirements: 1. Leave a review with an image or video of their newly delivered CARSOME Vehicle within the above stipulated Promotion Period at any CARSOME branch ("Review"); and 2. The Review shall be conduct in full compliances of the steps herein mentioned: a. Customers must successfully buy a CARSOME Vehicle with the Organizer (i.e. Carsome Certified Sdn Bhd) ("Transaction") within the Promotion Period; and b. Customers are required to either (1) post a review on the Organizer which is CARSOME Malaysia official Facebook page or (2) leave a 5-star review on the Organizer's Google Business Page in relation to their respective Transaction within the Promotion Period; and c. The Review shall start with "Raya Sempurna dengan CARSOME kerana/because <insert review=""> #CARSOMERAYA"; and</insert> d. Review must contain a contextual description that is accompanied by a 5-star review).
Promotional Benefits	 For Eligible Customers that fulfil fully the terms and conditions required by the Organizer, the Eligible Customers with most "like" on their Review may be entitled to the Promotional Benefits, determined at the absolute discretion of the Organizer for the pool for Prize mentioned below: 1. First prize iPhone 15 Pro x2 unit; or 2. 2nd prize Dyson V12 Detect Slim Absolute (Gold/Gold) x4 units; or 3. LG UR81 55-inch 4K Smart UHD TV (2023) x6

How will it be provided?	 CARSOME Consultant to inform the Winners about their winnings and the Winners shall be announced on Organizer's official Facebook or Instagram page on the 15th of the next month for the Promotion Period ("Announcement of the Winners"). Eligible Customers to pick up the prizes at the CARSOME Experience Center where the Customers received the CARSOME Vehicle purchased is and required to take an image with the Prize to be utilised at the Organizer's sole discretion. If any selected Winners fails to respond on the prize redemption or fails redeem and/or collect their Prizes within seven (7) days from date of announcement made by the Organizer, the Organizer reserves the right to forfeit the Prizes and no cash or substitutes will be provided in whole or in part ("Forfeited Prizes") and subsequently the Organizer shall have full and absolute discretion over the Forfeited Prizes.
Special Promotion Terms	 This Promotion shall not be applicable with other ongoing promotions that offer discounts on the purchase price of any CARSOME Vehicle unless otherwise stated. CARSOME Vehicle means the selected lists of referred Vehicle models to be listed at the sole discretion of the Organizer during the Promotion Period. Promotion Period is applicable to successful handover and deliveries on 1 March 2024 until 30 April 2024. Orders must be made from 1 March - 30 April 2024 only, First winner announcement to be made on Organiser's Official social media is on 15th April 2024 for successful deliveries 1 March 2024 - 31 March 2024. (based on the most likes review) Second winner announcement to be made on Organiser's Official social media is on 15 May for successful deliveries 1 April 2024 - 30 April 2024. (based on the most likes review) The Organizer reserves the rights without prior notice, alter and amend the available model list for Carsome Vehicles. In the event that the Promotional Benefits become unavailable for any reason, then the Organizer reserves the right to substitute the Promotional Items with other promotional items of similar value. The Organizer makes no representation in relation to the availability of the Promotional Benefits may not be redeemed or exchanged for cash. The Promotional Benefits are not redeemable for cash or transferable. No substituted. The Promotional Benefits shall be further subjected to additional terms and conditions that shall be determined by the Organizer.

Promotion Terms and Conditions:

This Promotion is as specified in the Promotion Information Details above and is strictly made available to the Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("Terms and Conditions"):

- 1. The Organizer reserves the right to amend or extend the Promotion at any time as they deem fit. The Organizer may engage their Affiliates in order to assist the Organizer with the execution of the Organizer's roles and responsibilities pursuant to this Promotion. For purposes of this Promotion, the term "Affiliate" shall mean any entity, individual, firm, or corporation, directly or indirectly, through one or more intermediaries, controlling, controlled by, or under common control with the Organizer.
- 2. The Promotion is only applicable during the Promotion Period. Any customer who does not meet the Promotion Qualifications and is not an Eligible Customer is not entitled to the Promotion.
- 3. In the event this Promotion involves vendors, merchants, and/or third-party providers ("Merchant") the relevant participating Merchant reserves the right to revise its terms and conditions without prior notice. Eligible Customers' participation in the Promotion shall be further subjected to the participating Merchant's terms and conditions.
- 4. By participating in this Promotion, all Eligible Customers will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizer (as may be applicable) including the decisions of the Organizer in all matters related thereto.
- 5. All personal information provided by the Eligible Customers is subject to the Organizer's Privacy Policy (details of which are available at <u>https://www.carsome.my/privacy_policy</u>). Amongst others, the Eligible Customers agree to provide consent for the Organizer to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to their participation in the Promotion and agree to grant the Organizer the absolute and unrestricted right to modify, use and publish any still or moving images of the Eligible Customers for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
- 6. The Organizer shall have the full discretion to determine (a) the eligibility of the Eligible Customers in relation to taking part in the Promotion; and (b) for any terms not specifically mentioned herein. The Organizer reserves the right to change or amend the Promotion mechanics, incentives, rewards, and the Terms & Conditions any time without any prior notice to the Eligible Customers.
- 7. The Organizer reserves the absolute right to cancel, terminate or suspend the Promotion with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the Eligible Customers to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 8. The Eligible Customers acknowledges and agrees that in relation to this Promotion, neither the Organizer nor their Affiliates, agents, members, partners, employees, successors, or assigns shall be liable for claims, demands, compensation, costs, or expenses arising out of any damage or loss which may be sustained by the Eligible Customers, whether or not caused in whole or in part by the active or passive actions of the Organizer or their affiliates, agents, employees, partners, members, successors, or assigns. The Eligible Customers acknowledges and agrees to hold harmless, indemnify and defend the Organizer against any and all claims, liabilities, damages, liens and expenses (including, without limitation, reasonable attorney's fees) arising directly or indirectly from any such occurrences in relation to this Promotion.
- 9. The Terms & Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Promotion.
- **10.** The Organizer reserves the right to refuse entry by any participant to the Promotion or to remove any participant from the Promotion given if the participant or Eligible Customers have breached any of the Terms and Conditions or provision of false or incorrect information required by the Organizer, or any reasonable circumstances deemed fit to cause harm or loss to the Organizer, without any liability for any reason and at its sole discretion.
- 11. The Organizer reserves the right to refuse entry by any participant to the Promotion or to remove any participant from the Promotion given if the participant or Eligible Customers have breached any of the Terms and Conditions or provision of false or incorrect information required by the Organizer, or any reasonable circumstances deemed fit to cause harm or loss to the Organizer, without any liability for any reason and at its sole discretion.

12. The Terms & Conditions herein shall be governed by the laws of Malaysia.