

CAR-AWWW-SOME REVIEW AND REWARD CAMPAIGN (“Promotion”)

Terms and Conditions

This Promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only.

Promotion Information Details:

Organizer	Carsome Sdn Bhd (201401025864)
Promotion Description	This Promotion shall be applicable at all Carsome Inspection Centres and Carsome Experience Centres in Malaysia.
Promotion Period	1 st January 2023 until 31 st December 2023 (all dates inclusive)
Eligible Customers	<p>In order to be eligible, customers must comply with the following steps:</p> <ol style="list-style-type: none">Firstly, customers must successfully buy or sell a vehicle with the Organizer or their Affiliate (i.e. Carsome Certified Sdn Bhd) (“Transaction”);Secondly, customers are required to either: (i) post a recommendation on the Organizer’s Facebook page OR (ii) leave a 5-star review on the Organizer’s Google Business Page within one (1) month from the date of their respective Transaction (“Review”); andFinally, the Review must contain a contextual description that is accompanied by a 5-star review/recommendation (images are optional for the Review).
Promotion Qualifications	<p>Eligible Customers must further comply with the following terms:</p> <ol style="list-style-type: none">Eligible Customers with a valid and legitimate Review shall be in the running to win the following prizes:<ol style="list-style-type: none">A grand prize of vouchers worth up to RM500.00 (Ringgit Malaysia Five Hundred) only [limited to one (1) Winner per month only] (“Grand Prize”); andA consolation prize of vouchers worth up to RM20.00 (Ringgit Malaysia Twenty) only [limited to ten (10) Winners per month only] (“Consolation Prize”).(Collectively referred to as “Prizes”)The winners shall be selected solely by the Organizer based off the creativity and originality of their Review and shall be entitled to selected Prizes as determined by the Organizer (“Winners”).
How will it be provided?	<ol style="list-style-type: none">Winners shall be announced by the Organizer via e-mail or the Organizer’s official Facebook page on the first week of every month (“Announcement of the Winners”).

	<ol style="list-style-type: none"> 2. Prizes shall be duly delivered to the Winners within 21 business days after the Announcement of the Winners. 3. Winners shall be contacted via email or Facebook in regards to the redemption and/or collection of their Prizes. If any selected Winners fails to redeem and/or collect their Prizes within seven (7) days of being notified, then the Organizer reserves the right to forfeit their Prizes and no cash or substitutes will be provided in whole or in part (“Forfeited Prizes”) and subsequently the Organizer shall have full and absolute discretion over the Forfeited Prizes.
Special Promotion Terms	<ol style="list-style-type: none"> 1. In the event that the Prizes become unavailable for any reason, then the Organizer reserves the right to substitute the Promotional Items with other promotional items of similar value. The Organizer makes no representation in relation to the availability of the Prizes. 2. The Prizes may not be redeemed or exchanged for cash. The Prizes awarded will not be replaced if lost or stolen. Prizes are not redeemable for cash or transferable. No substitution will be allowed except, at the Organizer's sole discretion, a prize of equal or greater monetary value may be substituted. 3. The Transaction shall be further subjected to additional terms and conditions and transactional documents that shall be determined by the Organizer.

Promotion Terms and Conditions:

This Promotion is as specified in the Promotion Information Details above and is strictly made available to the Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions (“Terms and Conditions”):

1. The Organizer reserves the right to amend or extend the Promotion at any time as they deem fit. The Organizer may engage their Affiliates in order to assist the Organizer with the execution of the Organizer’s roles and responsibilities pursuant to this Promotion. For purposes of this Promotion, the term "Affiliate" shall mean any entity, individual, firm, or corporation, directly or indirectly, through one or more intermediaries, controlling, controlled by, or under common control with the Organizer.
2. The Promotion is only applicable during the Promotion Period. Any customer who does not meet the Promotion Qualifications and is not an Eligible Customer is not entitled to the Promotion.
3. In the event this Promotion involve vendors, merchants, and/or third-party providers (“Merchant”) the relevant participating Merchant reserves the right to revise its terms and conditions without prior notice. Eligible Customers’ participation in the Promotion shall be further subjected to the participating Merchant’s terms and conditions.
4. By participating in this Promotion, all Eligible Customers will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizer (as may be applicable) including the decisions of the Organizer in all matters related thereto.

5. All personal information provided by the Eligible Customers is subject to the Organizer's Privacy Policy (details of which are available at https://www.carsome.my/privacy_policy). Amongst others, the Eligible Customers agree to provide consent for the Organizer to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to their participation in the Promotion and agree to grant the Organizer the absolute and unrestricted right to modify, use and publish any still or moving images of the Eligible Customers for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
6. The Organizer shall have the full discretion to determine (a) the eligibility of the Eligible Customers in relation to taking part in the Promotion; and (b) for any terms not specifically mentioned herein. The Organizer reserves the right to change or amend the Promotion mechanics, incentives, rewards, and the Terms & Conditions any time without any prior notice to the Eligible Customers.
7. The Organizer reserve the absolute right to cancel, terminate or suspend the Promotion with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the Eligible Customers to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
8. The Eligible Customers acknowledges and agrees that in relation to this Promotion, neither the Organizer nor their Affiliates, agents, members, partners, employees, successors, or assigns shall be liable for claims, demands, compensation, costs, or expenses arising out of any damage or loss which may be sustained by the Eligible Customers, whether or not caused in whole or in part by the active or passive actions of the Organizer or their affiliates, agents, employees, partners, members, successors, or assigns. The Eligible Customers acknowledges and agrees to hold harmless, indemnify and defend the Organizer against any and all claims, liabilities, damages, liens and expenses (including, without limitation, reasonable attorney's fees) arising directly or indirectly from any such occurrences in relation to this Promotion.
9. The Terms & Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Promotion.
10. Wherever a singular expression is used in these Terms and Conditions, that expression is considered as including the plural or the body corporate where required by the context.
11. The Terms & Conditions herein shall be governed by the laws of Malaysia.