

CARSOME 1+1 Warranty Campaign 2023 (“Promotion”)

Terms and Conditions

This Promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only.

Promotion Information Details:

Organizer	Carsome Certified Sdn Bhd (202101006178)
Promotion Description	This Promotion extends an additional ONE year of Gold Package warranty coverage on top of the existing one year extended warranty program, providing a total of two years of warranty coverage.
Promotion Period	10 July 2023 until 31 August 2023 (all dates inclusive)
Eligible Customers	<p>In order to be eligible, customers must place a booking for selected CARSOME Certified Vehicles within the above stipulated Promotion Period at any of the Carsome Experience Center.</p> <p>For the avoidance of doubt, in the event the customer fails to place an order for their Certified Vehicle by 31st August 2023 and complete the sale and purchase of their vehicle by 15th September 2023 then the customer shall no longer be eligible to participate and benefit from this Promotion.</p>
Promotion Qualifications	<p>Eligible Customers must comply with the following terms:</p> <ol style="list-style-type: none">1. The 1+1 warranty only applies to selected CARSOME Certified Cars only (Honda City & Jazz, Toyota Vios, Nissan Almera models only) with principal warranty 6 months and below.2. Vehicles with principal warranty above 6 months will not be eligible for this promotion.3. This promotion is applicable only to the Gold package series and does not extend to other warranty plans. Customers who choose to upgrade their entitled warranty package to a higher warranty plan will be responsible for paying the price difference or discrepancy amount.
How will it be provided?	The Promotion shall be given to Eligible Customers during the collection of their Certified Vehicle.
Special Promotion Terms	<ol style="list-style-type: none">1. The Promotional may not be redeemed or exchanged for cash. The Promotional are not redeemable for cash or transferable. No substitution will be allowed except, at the Organizer's sole discretion, a prize of equal or greater monetary value may be substituted.

	<p>2. Any warranty claims shall be subject to the terms and conditions of the Warranty Booklet and the discretion of our warranty provider.</p> <p>3. The sale and purchase of any Certified Vehicle shall be further subjected to additional terms and conditions and transactional documents that shall be determined by the Organizer.</p>
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Promotion Terms and Conditions:

This Promotion is as specified in the Promotion Information Details above and is strictly made available to the Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("Terms and Conditions"):

1. The Organizer reserves the right to amend or extend the Promotion at any time as they deem fit. The Organizer may engage their Affiliates in order to assist the Organizer with the execution of the Organizer's roles and responsibilities pursuant to this Promotion. For purposes of this Promotion, the term "Affiliate" shall mean any entity, individual, firm, or corporation, directly or indirectly, through one or more intermediaries, controlling, controlled by, or under common control with the Organizer.
2. The Promotion is only applicable during the Promotion Period. Any customer who does not meet the Promotion Qualifications and is not an Eligible Customer is not entitled to the Promotion.
3. In the event this Promotion involves vendors, merchants, and/or third-party providers ("Merchant") the relevant participating Merchant reserves the right to revise its terms and conditions without prior notice. Eligible Customers' participation in the Promotion shall be further subjected to the participating Merchant's terms and conditions.
4. By participating in this Promotion, all Eligible Customers will be deemed to have read, understood and expressly agreed to be bound by the Terms & Conditions of this Promotion as stated herein and any additional terms and conditions stipulated by the Organizer (as may be applicable) including the decisions of the Organizer in all matters related thereto.
5. All personal information provided by the Eligible Customers is subject to the Organizer's Privacy Policy (details of which are available at https://www.carsome.my/privacy_policy). Amongst others, the Eligible Customers agree to provide consent for the Organizer to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to their participation in the Promotion and agree to grant the Organizer the absolute and unrestricted right to modify, use and publish any still or moving images of the Eligible Customers for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
6. The Organizer shall have the full discretion to determine (a) the eligibility of the Eligible Customers in relation to taking part in the Promotion; and (b) for any terms not specifically mentioned herein. The Organizer reserves the right to change or amend the Promotion mechanics, incentives, rewards, and the Terms & Conditions any time without any prior notice to the Eligible Customers.
7. The Organizer reserves the absolute right to cancel, terminate or suspend the Promotion with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by the Organizer shall not entitle the Eligible Customers to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
8. The Eligible Customers acknowledges and agrees that in relation to this Promotion, neither the Organizer nor their Affiliates, agents, members, partners, employees, successors, or assigns shall

be liable for claims, demands, compensation, costs, or expenses arising out of any damage or loss which may be sustained by the Eligible Customers, whether or not caused in whole or in part by the active or passive actions of the Organizer or their affiliates, agents, employees, partners, members, successors, or assigns. The Eligible Customers acknowledges and agrees to hold harmless, indemnify and defend the Organizer against any and all claims, liabilities, damages, liens and expenses (including, without limitation, reasonable attorney's fees) arising directly or indirectly from any such occurrences in relation to this Promotion.

9. The Terms & Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Promotion.
10. The Terms & Conditions herein shall be governed by the laws of Malaysia.